

Press release

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Swiss Post Solutions Honored as Gold and Bronze Stevie® Award Winner in the 2016 American Business AwardsSM

Swiss Post Solutions (SPS), an innovative leader in business process outsourcing and digitization solutions, is honored to announce that its People Office won Gold and Bronze Stevie® Awards in the 2016 American Business AwardsSM. SPS' Chief People Officer, Russ Cusick, received the Gold Human Resources Executive of the Year award and, under his leadership, SPS' People Office won the Bronze Human Resources Department of the Year award.

Since 2002, the Stevie® Awards recognize the achievements and contributions of organizations and working professionals worldwide within six Stevie® Award programs including the American Business AwardsSM. This year's American Business AwardsSM received more than 3,400 nominations from individuals and organizations nationwide with the judging determined by over 250 professionals. "The judges were extremely impressed with the quality of entries we received this year. The competition was intense and every organization that has won should be proud," said Michael Gallagher, president and founder of the Stevie® Awards.

"On behalf of Swiss Post Solutions, the People Office, and myself, we are honored to be recognized for these prestigious awards. At SPS, we are true advocates in fostering career development because we realize the value it provides our employees," said Russ Cusick.

With his 20+ years of Human Resource experience, Russ has been instrumental in leading all aspects of the People Office. As Chief People Officer in 2015, he worked diligently to become a PPACA (Patient Protections and Affordable Care Act) expert, expanded SPS North America's National Safety Committee with staff members from across the U.S., and worked with other SPS Global HR executives to create a global succession planning tool. To continually improve SPS' HR practices, he visited client sites, domestically and abroad, and met with key stakeholders to further understand their changing operational needs.

Under Russ' leadership in 2015, SPS' People Office was able to improve SPS' recruiting, training and recognition programs for its employees. With SPS' expansion into new geographic markets and industries, the People Office oversaw staff hiring including the 10% growth in personnel nationwide. It launched the Ambassador Leadership Training initiative, was recognized as a 2015 Young Adult Employer Champion by the National Fund for Workforce Solutions, and earned a spot on Vault's 2016 Top 50 Internship programs in the U.S.

Dan Moscatiello, Chief Executive Officer, stated "Russ Cusick and the People Office are a critically important part of our business as they take care of SPS' most valuable asset, our employees. As outsourcing industry thought leaders, we devote substantial resources to provide our personnel with beneficial experiences that enrich not only their career development, but also the experience that SPS delivers to our client relationships."

Russ and his team will be honored at the gala ceremony at the Marriott Marquis Hotel in New York on Monday, June 20, 2016.

About SPS

We connect the physical and digital worlds

Swiss Post Solutions (SPS) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS' ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS' 7,500 employees and specialized partners span the full range of the industry – from insurance, banking, telecommunications, media, retail to energy supply and travel & transportation – addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides mailroom management, managed print services, reprographic services, IT helpdesk support, front office and reception services to clients from an array of industries, including financial services, media & entertainment, legal, higher education, and manufacturing among others. Headquartered in New York City, SPS

NA has offices in Los Angeles, San Francisco, Chicago, Washington DC and Toronto, and operates secure document processing centers in Long Island City and Toronto.

About the Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the American Business Awards, the International Business Awards, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

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